



Riara School of Business
Nurturing business innovators

MAY - AUGUST TRIMESTER, 2015 EXAMINATIONS
DAY PROGRAMME
EXAMINATION FOR DEGREE IN BACHELOR OF BUSINESS ADMINISTRATION
BBA 201: PRINCIPLES OF HUMAN RESOURCE MANAGEMENT

DATE:

TIME: 2 HOURS

INSTRUCTIONS

- i) Answer question one and any other two**
 - ii) Marks allocated to each question are shown at the end of the question**
 - iii) Arrange your work neatly and indicate the questions answered in the Examination booklet**
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QUESTION ONE: COMPULSORY (30 MARKS)

- a) Briefly discuss the issues and trends affecting Human Resource Management
(10 marks)
- b) You have been appointed the Human Resource Manager of Mobile Trends Ltd. Discuss the functions listed on your Job Description for the Human Resource department
(10 marks)
- c) (i) Briefly explain Human Resource Planning
(2 marks)

(ii) You are doing Human Resource Planning and the forecast shows a surplus of employees in the next one year. Discuss the various measures you would take to correct the situation
(8 marks)

QUESTION TWO

a) As a Human Resource Consultant, what advice would you give on internal recruitment in terms of advantages and disadvantages

(10 marks)

b) Training employees improves employee competency and organizational performance. Discuss the various steps in the training process

(10 marks)

QUESTION THREE

a) Briefly explore the methods for motivating employees for employee satisfaction

(10 marks)

b) How does employee unionization impact Human Resource Management functions

(10 marks)

QUESTION FOUR

a) Firms are spending an increasing amount of money on safety and health of employees. Briefly discuss why this is the case

(10 marks)

b) Discuss the purpose of training and development of employees

(10 marks)