

Riara School of Business Nurturing business innovators

JANUARY – APRIL 2016 TRIMESTER EXAMINATION FOR DIPLOMA IN BUSINESS MANAGEMENT

EVENING PROGRAMME

BDM 022: HUMAN RESOURCE POLICY AND PRACTICES

DATE: APRIL 2016

TIME: 2 HOURS

INSTRUCTIONS

- i) Answer Question ONE and any other two
- ii) Marks allocated to each question are shown at the end of the question
- iii) Arrange your work neatly and indicate the questions answered in the Examination booklet

QUESTION ONE (COMPULSORY – 30 MARKS)

- a. Discuss any **FIVE** importance of Human Resource Policy in an organization (10 Marks)
- b. Explain the key Ethical Issues in Human Resource Policy and Practices (8 Marks)
- c. Explain any FOUR areas of Human Resource Policy and Practices (12 Marks)

QUESTION TWO

a. Distinguish between Recruitment and Selection

(10 Marks)

b. Discuss the process of carrying out a performance appraisal in the organization (10 Marks)

QUESTION THREE

- a. Discuss FIVE Human Resource policy areas where Discrimination is likely to occur in the workplace (10 Marks)
- **b.** Explain **FIVE** factors that affect wages and salary administration in an Organization.

(10 Marks)

QUESTION FOUR

a) In line with employee relations policies discuss FIVE main roles of trade unions

(10 Marks)

b) Discuss FIVE grounds upon which separation policies can be effected within an organization

(10 Marks)

*****END****